

**OFFICE ORDER**

All the concern mentioned below are pleased to inform that they have been deputed on **Grievance Redressal Committee**. The objective of this committee is to maintain discipline within institute campus.

| Sr.No | Name of the Staff | Designation |
|-------|-----------------------------|------------------------------------|
| 01 | Prof. Shrikant E. Dhakane | Chairman (Chief Executive Officer) |
| 02 | Prof. Yogeshwar S. Shirsath | Member |
| 03 | Prof. Bhakti B. Panchariya | Member |
| 04 | Prof. Mahesh S. Markad | Member (Mgt. Representative) |
| 05 | Dr. Riyazkhan H. Attar | Member Secretary (Director) |

SCOPE:

1. The Grievance Redressal Committee shall consider only individual grievances of specific nature of students & employees raised individually by the concerned aggrieved employee or students.
2. The Grievance Redressal Committee shall not consider any grievance of general applicability or of collective nature of raised collectively by more than one employee or students.

PROCEDURE, PERIODICITY AND ATTENDANCE AT MEETINGS:

1. The Grievance Committee will meet at least once a 3 month. However, if necessary, it may meet more frequently at the instance of the Convener or at the request of the other members to discuss the various issues received.
2. At least five members of the Grievance Committee shall be present in a meeting.
3. If a member of the Grievance Committee is connected with the grievance of the aggrieved individual, the concerned member of the Grievance Committee shall not participate in the deliberations regarding that individual's case.
4. If the aggrieved person happens to be a member of the Grievance Committee, then he shall not participate in the deliberations as a member of the Committee when his/her representation is being considered.

TERMS OF REFERENCE:

1. The Grievance Committee shall consider all grievances submitted in writing by an individual student or employee regarding admission, academic or employment, working conditions and any other alleged injustice done to student or employee while discharging his duties at the Institute.

Dr. Riyazkhan H. Attar
Director

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2. The Grievance Committee shall have access to all files confidential or otherwise relevant to the individual's grievance.
3. The Committee shall study the petition and after looking into the relevant documents discuss with those concerned and submit its recommendations and report to the President as expeditiously as possible, but in any case within three months of the date of petition.
4. In case of any difficulties, the Grievance Committee shall have discussion with the President before a decision is taken.
5. The President, as far as possible, shall be guided by the advice of the Grievance Committee unless the recommendations of the Committee violate basic rules and norms of the Institute.
6. Any dead-lock shall be resolved by joint meeting of the President and the Governing Body of the institute.
7. The final settlement of any grievance shall be made within a reasonable period (normally not exceeding one month) after the recommendations are submitted to the Director by the Grievance Committee.

PROCEDURE FOR REDRESSEL OF GRIEVANCES:

1. The aggrieved member shall submit his petition to the Principal through the HOD of the concerned department with a copy to the Grievance Committee. The member may alternatively submit his/her petition to the President of the institute who shall forward the petition to the Grievance Committee.
2. On receipt of a petition the Grievance Committee will endeavour to send its recommendation to the President within one month if possible, but in any case not beyond three months, for further action.
3. Where the petition comes through the HOD he shall either redress the grievance or forward it to the Secretary of the institute within two weeks. The Secretary, after processing it shall send his findings and recommendations to the Grievance Committee within two weeks. The Grievance Committee shall look into the petition, discuss with the concerned person, refer to the relevant documents and send its recommendations to the President for further action.


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Director
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GRIEVANCES REDRESSAL COMMITTEE

The Grievance Redressal committee has been formulated at institute with ONE Faculty and ONE Student Member from each department coordinated by Principal as Chairman.



Mechanism for Redressal of Grievances of Students and Staff

1. Suggestion/Complaints box is made available in the blocks, where all departments are organized.
2. Once/ Twice a week at least the letters dropped in these boxes are collected and forward to the Grievance Redressal committee.
3. This committee will classify the Grievance submitted into:
 1. Academic
 2. Non-Academic
 3. Related to the Assessment
 4. Related to the Attendance
 5. Related to the Conduct of Examinations
 6. Related to Canteen Facility
 7. Related to Hostel Facility
 8. Related to Transport Facility
 9. Harassment by other Student/s or Teacher/s
4. If the Grievance is redressable by department itself, it is passed to the department level Grievance Redressal Committee, formulated by HOD and three members from the department faculty.
5. Grievance Redressal committee collects the necessary documentation based on the type of Grievance and thoroughly discussed to implement redressing mechanism.
6. Grievance Redressal committee decides the action to be taken for the Redressal.

Procedure for Submitting Grievance

1. The students may feel free to put-up a grievance in writing and drop it in the suggestion boxes, which are available in each block.
2. The grievance can be submitted by anybody with all the details about him attaching the necessary documentation.
3. The grievance is only mentioned and identity is not given some times.


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Director
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- Such anonymous grievances are also considered by the committee. Moreover grievances can also be submitted through the website.
- The Grievance Redressal committee will act upon those cases which have been forwarded along with the necessary documents.
- The Grievance Redressal committee ensures solution for any grievance within a stipulated time limit.

Link for Online Grievance Portal:

<http://kgvp.grievanceportals.com/>

Grievance Redressal Committee

| Sr.No | Name of the Staff | Position | Designation | Contact No. |
|-------|-----------------------------|------------------|-------------------------|----------------|
| 01 | Prof. Shrikant E. Dhakane | Chairman | Chief Executive Officer | +91 9890281628 |
| 02 | Prof. Yogeshwar S. Shirsath | Member | Academic Coordinator | +91 8856852178 |
| 03 | Prof. Bhakti B Panchariya | Member | Academic Representative | +91 8009200985 |
| 04 | Prof. Mahesh S. Markad | Member | Mgt. Representative | +91 7798555999 |
| 05 | Dr. Riyazkhan H. Attar | Member Secretary | Director | +91 9881099844 |


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Director
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GRIEVANCE REDRESSAL CELL POLICY DOCUMENT

The Institute is having its own grievance Redressal system in an informal manner i.e through direct supervision of the principal and managing director earlier. But in formal sense along with the provision of suggestion boxes the grievance Redressal cell of the Institute was created on 17th September 2017. The function of the cell is to look into the complaints lodged by any student, and judge its merit. The Grievance cell is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the department members in person, or in consultation with the officer in-charge Students' Grievance Cell. In case the person is unwilling to appear in self, grievances may be dropped in writing at the letterbox/ suggestion box of the Grievance Cell at Administrative Block.

Objective:

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.

A) Grievance Cell should be constituted for the Redressal of the problems reported by the Students of the Institute with the following objectives:

- Upholding the dignity of the Institute by ensuring strife free atmosphere in the Institute through promoting cordial Student-Student relationship and Student-teacher relationship etc.
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Suggestion / complaint Box is installed in front of the Administrative Block in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the Institute.
- Advising Students of the Institute to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising All the Students to refrain from inciting Students against other Students, teachers and Institute administration
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

Dr. Riyazkhan H. Attar
Director

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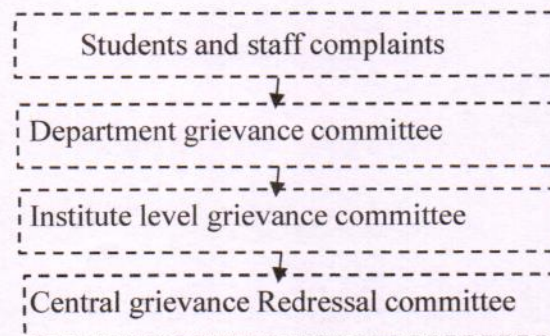
B) Mechanism For Redressal Of Grievances Of Students And Staff

The students are the main stakeholders in any institution imparting education, and its our endeavour to make all efforts to ensure transparency in all the activities at different stages. Taking this spirit in consideration the institute has decided to provide mechanism to students for Redressal of their grievances as under:

The Grievances may broadly include the following complaints of the aggrieved students

- Academic
- Non-Academic
- Grievance related to Assessment
- Grievance related to Victimization i.e. Grievance related to Attendance
- Grievance related to charging of fees
- Grievance regarding conducting of Examinations
- Harassment by colleague students or the teachers etc.

It is good to air a grievance rather than to keep it bottled up. protection of human rights is essential for all round development of an individual's personality to realize the primary needs of the students and staff and secure civil liberties for everybody, a grievance Redressal cell has been constituted .the cell is indented to find solutions for problems like sexual harassment –any kind of physical or mental harassment , complaints regarding class room teaching-class room management ,completion of syllabus , teaching methods etc ,if and when they arise .the grievance Redressal cell convenes meetings periodically and takes steps to redress the grievance.



C) There will be Grievance Redressal Committees at the Department/ Institutes/ central level to deal with the grievances of the students and staff.

a. Department grievance committee will be as under:

- Head of the Department - Chairman
- Up to 2 (two) faculties to be nominated by the HoD.


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This committee will deal with the Grievance related to Academic and Administrative matters of the Department.

b. Institute Level Grievance Committee will be as under:

- i. Senior faculty - Chairman
- ii. Up to 2 (two) senior faculties to be appointed by the Head of Institute as members.

This committee will deal with all the Grievances directly which is related to the common problems at Institute level both Academic and Administrative. In addition, this committee will also entertain the appeal filed by the student against the decision of the Department level committee.

c. CENTRAL GRIEVANCE REDRESSAL COMMITTEE will be as under:

- i. Management Representative - Chairman
- ii. Registrar/ Administrative Officer - Member
- iii. One Non-Teaching Staff Representative - Member
- iv. One Teaching Staff Representative - Member
- v. Principal- Member Secretary

This committee will deal with all the Grievances directly which is related to the common problems at institute level both Academic and Administrative. In addition, this committee will also entertain the appeal filed by student against the decision of the Institute level committee.

D) Procedure for Redressal of Grievances

- 1) An aggrieved student who has the Grievance or Grievances at the Department level shall make an application first to the HOD. The Head of Department after verifying the facts will try to redress the grievance within a reasonable time, If the student is not satisfied with the verdict or solution of the HOD, then the same should be placed before the Department level committee.
- 2) If the student is not satisfied with the decision of Department committee, he/she can submit an appeal to the Institute level grievance committee within a week from the date of the receipt of the reply from the Department level committee. The convenor of Institute grievance committee, after verifying the facts and the papers concerned and having discussion within the Chairman of the Department committee will place the matter before the Institute level committee which shall either endorse the decision of the Department level committee or shall pass appropriate order in the best possible manner within a reasonable time.
- 3) If the student is not satisfied with the Redressal offered by the Institute level committee and feel that his/her Grievance is not redressed, he/she can submit an appeal to the central grievance Redressal committee.

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within a week from the date of receipt of decision with the relevant details.

- 4) While dealing with the complaint the committee at all levels will observe law of natural justice and hear the complainant and concerned people.
- 5) While passing an order on any Grievance at any level the relevant provisions of Act/Regulations should be kept in mind and no such order should be passed in contradiction of the same.
- 6) The student will submit the application of Grievance or appeal to the Institute level committee or central grievance Redressal committee, as the case may be, through the Head of Department and Head of Institute concerned.

SCOPE:

The cell will deal with Grievances received in writing from the students about any of the following matters:-

- Academic Matters: Related to timely issue of duplicate Mark-sheets, Transfer
- Certificates, Conduct Certificates or other examination related matters.
- Financial matters: Related to dues and payments for various items from library, hostels etc.
- Other Matters: Related to certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers etc.

FUNCTIONS:

- The cases will be attended promptly on receipt of written grievances from the students
- The cell formally will review all cases and will act accordingly as per the Management policy
- The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.

PROCEDURE FOR LODGING COMPLAINT:

- The students may feel free to put up a grievance in writing/or in the format available in the admin dept. and drop it in boxes
- The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.
- The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

E) RESPONSIBILITY FOR REDRESSAL

- The final responsibility for grievance Redressal rests with the director of the Institute.


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- The Institute expects that grievance Redressal be time bound and result oriented. Every grievance is expected to be resolved within a reasonably period.
- The grievance Redressal cell of the Institute shall monitor status and progress of grievance
- Redressal and shall furnish report on grievance Redressal position to the director.

POWERS

- In case of any grievance the members of the cell are empowered to sort out the problems at their level through discussion with students.
- In case the members fail to find out any solution then the matter is referred to the director for final commitment on the matter.
- Considering the nature and depth of the grievances due inquiry is made by the members of the cell and through personal discussion the matter is solved. If anybody is found to be guilty for any kind of nuisance he or she is given punishment with due consideration with the director. The nature of punishment, information to the police (if situation arises for so) and expelling from the Institute as per the rule of the institute.

EXCLUSIONS:

The grievance Redressal cell shall not entertain the following issues:

- Decisions of the executive council, academic council, board of studies and other administrative or academic committees constituted by the university/board.
- Decisions with regard to award of scholarship, fee concessions, medals etc;
- Decisions made by the university/board with regard to disciplinary matters and misconduct.
- Decisions of the university/board about admissions in any courses offered by the institute.
- Decisions by competent authority on assessment and examination result.


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GRIEVANCE REDRESSAL CELL

Grievance submitted to Central Grievance Redressal Committee in the AY

| Sr.No | Name of the Student / Staff | Department | Grievance | Action Taken | Remark |
|-------|-----------------------------|------------|-----------|--------------|--------|
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Note: All the grievances are settled amicably at department level grievances committee. All women related grievances are redressed by women grievance Redressal committee.

GRIEVANCE REDRESSAL CELL

Grievance submitted to Central Grievance Redressal Committee.

| Sr.No | Year | No. of Grievances Received | No. of Grievances Resolved | Remark |
|-------|------|----------------------------|----------------------------|--------|
| | | | | |
| | | | | |
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| | | | | |

Note: All the grievances are settled amicably at department level grievances committee. All women related grievances are redressed by women grievance Redressal committee.


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Director

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Meeting No. 6

MINUTES OF GRIEVANCE REDRESSAL COMMITTEE

Meeting of the Grievance Redressal Committee was held under the presidency of Mr. Shrikant Eknath Dhakane on 28th December, 2025 at 01:00 pm in the Meeting Hall, SEDCOE, Shevgaon, Dist-Ahmednagar 414502

Following Committee Members & Officers were remain present for the same

Prof. Shrikant E. Dhakane – Chairperson

Prof. Yogeshwar S. Shirsath– Member

Prof. Bhakti B. Panchariya – Member

Dr. Riyazkhan H. Attar – Member

Dr. Riyazkhan H. Attar – Member Secretary

Following points were discussed in the meeting;

Item No. 1 To confirm minutes of meeting dated 27/09/2025.

Resolution No.1 Hon'ble Member - Secretary Read the minutes of meeting held on 27/09/2025. Appeal is made to mention any query or suggestion over it. Neither query mentioned nor any suggestion made by the body. Hence the said minutes are confirmed with all consent.

Item No. 2 To discuss on any complaint / case received / conferred towards Grievance Redressal Cell.


Resolution No. 2 None of single complaint / case is received till date. Hence the nil report taken on record.

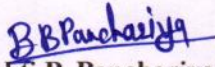
Item No. 3 To discuss surprising arisen points with due permission to president.

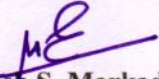
Resolution No. 3 No further points are put forward for discussion.

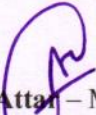
Hon'ble chairman of the cell Prof. Shrikant E. Dhakane have deliberate vote of thanks. The next meeting of the GRC would be held on Fariday 28th March 2026 at 01:00 pm in the Meeting Hall, SEDCOE, Shevgaon, Dist- Ahmednagar 414502.


Prof. Shrikant E. Dhakane – Chairperson



Prof. Yogeshwar S. Shirsath– Member

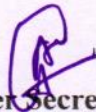

Prof. Bhakti B. Panchariya – Member



Prof. Mahesh S. Markad – Member


Dr. Riyazkhan H. Attar – Member Secretary

Minutes Approved


Chairperson


Member Secretary


Dr. Riyazkhan H. Attar
Director
Sunitatai Eknathrao Dhakane
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Meeting No. 5

MINUTES OF GRIEVANCE REDRESSAL COMMITTEE

Meeting of the Grievance Redressal Committee was held under the presidency of Mr. Shrikant Eknath Dhakane on 29th September, 2025 at 01:00 pm in the Meeting Hall, SEDCOE, Shevgaon, Dist-Ahmednagar 414502


Following Committee Members & Officers were remain present for the same

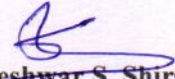
Prof. Shrikant E. Dhakane – Chairperson
Prof. Yogeshwar S. Shirsath– Member
Prof. Bhakti B. Panchariya – Member
Prof. Mahesh S. Markad– Member
Dr. Riyazkhan H. Attar – Member Secretary

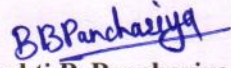
Following points were discussed in the meeting;


- Item No. 1 To confirm minutes of meeting dated 29/06/2025.
Resolution No.1 Hon'ble Member - Secretary Read the minutes of meeting held on 29/06/2025. Appeal is made to mention any query or suggestion over it. Neither query mentioned nor any suggestion made by the body. Hence the said minutes are confirmed with all consent.
- Item No. 2 To discuss on any complaint / case received / conferred towards Grievance Redressal Cell.
Resolution No. 2 None of single complaint / case is received till date. Hence the nil report taken on record.
- Item No. 3 To discuss surprising arisen points with due permission to president.
Resolution No. 3 No further points are put forward for discussion.

Hon'ble chairman of the cell Prof. Shrikant E. Dhakane have deliberate vote of thanks. The next meeting of the GRC would be held on Saturday 28th December 2025 at 01:00 pm in the Meeting Hall, SEDCOE, Shevgaon, Dist- Ahmednagar 414502.


Prof. Shrikant E. Dhakane – Chairperson

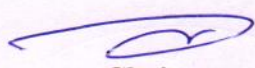

Prof. Yogeshwar S. Shirsath– Member


Prof. Bhakti B. Panchariya – Member


Dr. Mahesh S. Markad – Member


Dr. Riyazkhan H. Attar – Member Secretary

Minutes Approved


Chairperson


Member Secretary


Dr. Riyazkhan H. Attar
Director
Sunitatai Eknathrao Dhakane
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AICTE Permanent ID: 1-44136040053 | DTE Code: 5644
SPPU Code: IMMA022320 |

Establishment
MBA - 2024

Meeting No. 4

MINUTES OF GRIEVANCE REDRESSAL COMMITTEE

Meeting of the Grievance Redressal Committee was held under the presidency of Mr. Shrikant Eknath Dhakane on 29th June, 2025 at 01:00 pm in the Meeting Hall, SEDCOE, Shevgaon, Dist-Ahmednagar 414502

Following Committee Members & Officers were remain present for the same

Prof. Shrikant E. Dhakane – Chairperson
Prof. Yogeshwar S. Shirsath– Member
Prof. Bhakti B. Panchariya – Member
Prof. Mahesh S. Markad– Member
Dr. Riyazkhan H. Attar – Member Secretary

Following points were discussed in the meeting;

- Item No. 1 To confirm minutes of meeting dated 30/03/2025.
Resolution No.1 Hon'ble Member - Secretary Read the minutes of meeting held on 30/03/2025. Appeal is made to mention any query or suggestion over it. Neither query mentioned nor any suggestion made by the body. Hence the said minutes are confirmed with all consent.
- Item No. 2 To discuss on any complaint / case received / conferred towards Grievance Redressal Cell.
Resolution No. 2 None of single complaint / case is received till date. Hence the nil report taken on record.
- Item No. 3 To discuss surprising arisen points with due permission to president.
Resolution No. 3 No further points are put forward for discussion.

Hon'ble chairman of the cell Prof. Shrikant E. Dhakane have deliberate vote of thanks. The next meeting of the GRC would be held on Saturday 28th September 2025 at 01:00 pm in the Meeting Hall, SEDCOE, Shevgaon, Dist- Ahmednagar 414502.

Prof. Shrikant E. Dhakane – Chairperson

Prof. Yogeshwar S. Shirsath– Member

Prof. Bhakti B. Panchariya – Member

Dr. Mahesh S. Markad – Member

Dr. Riyazkhan H. Attar – Member Secretary

Minutes Approved

Chairperson

Member Secretary

Dr. Riyazkhan H. Attar
Director
Sunitatai Eknathrao Dhakane
College of Management, Shevgaon



Kedarshwar Gramin Vikas Pratisthan, Sangamner's

Sunitatai Eknathrao Dhakane College of Management, Shevgaon

Approved by AICTE: New Delhi, DTE-Mumbai, Government of Maharashtra- H&T, Affiliated to SPPU, Pune



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Establishment
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Meeting No. 3

MINUTES OF GRIEVANCE REDRESSAL COMMITTEE

Meeting of the Grievance Redressal Committee was held under the presidency of Mr. Shrikant Eknath Dhakane on 30th March, 2025 at 01:00 pm in the Meeting Hall, SEDCOE, Shevgaon, Dist-Ahmednagar 414502

Following Committee Members & Officers were remain present for the same

Prof. Shrikant E. Dhakane – Chairperson

Prof. Yogeshwar S. Shirsath– Member

Prof. Bhakti B Panchariya – Member

Prof. Mahesh S. Markad– Member

Dr. Riyazkhan H. Attar – Member Secretary

Following points were discussed in the meeting;

Item No. 1 To confirm minutes of meeting dated 28/12/2024.

Resolution No.1 Hon'ble Member - Secretary Read the minutes of meeting held on 28/12/2024. Appeal is made to mention any query or suggestion over it. Neither query mentioned nor any suggestion made by the body. Hence the said minutes are confirmed with all consent.

Item No. 2 To discuss on any complaint / case received / conferred towards Grievance Redressal Cell.

Resolution No. 2 None of single complaint / case is received till date. Hence the nil report taken on record.

Item No. 3 To discuss surprising arisen points with due permission to president.

Resolution No. 3 No further points are put forward for discussion.

Hon'ble chairman of the cell Prof. Shrikant E. Dhakane have deliberate vote of thanks. The next meeting of the GRC would be held on Saturday 29th June 2025 at 01:00 pm in the Meeting Hall, SEDCOE, Shevgaon, Dist- Ahmednagar 414502.

Prof. Shrikant E. Dhakane – Chairperson

Prof. Yogeshwar S. Shirsath– Member

Prof. Bhakti B Panchariya – Member

Dr. Mahesh S. Markad – Member

Dr. Riyazkhan H. Attar – Member Secretary

Minutes Approved

Chairperson

Member Secretary

Dr. Riyazkhan H. Attar
Director

Sunitatai Eknathrao Dhakane
College of Management, Shevgaon



Kedareshwar Gramin Vikas Pratisthan, Sangamner's

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Establishment
MBA - 2024

Meeting No. 2

MINUTES OF GRIEVANCE REDRESSAL COMMITTEE

Meeting of the Grievance Redressal Committee was held under the presidency of Mr. Shrikant Eknath Dhakane on 28th December, 2024 at 01:00 pm in the Meeting Hall, SEDCOE, Shevgaon, Dist-Ahmednagar 414502

Following Committee Members & Officers were remain present for the same


Prof. Shrikant E. Dhakane – Chairperson
Prof. Yogeshwar S. Shirsath– Member
Prof. Bhakti B. Panchariya – Member
Prof. Mahesh S. Markad– Member
Dr. Riyazkhan H. Attar – Member Secretary

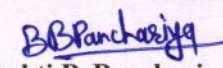
Following points were discussed in the meeting;

- | | |
|------------------|---|
| Item No. 1 | To confirm minutes of meeting dated 28/09/2024. |
| Resolution No.1 | Hon'ble Member - Secretary Read the minutes of meeting held on 28/09/2024. Appeal is made to mention any query or suggestion over it. Neither query mentioned nor any suggestion made by the body. Hence the said minutes are confirmed with all consent. |
| Item No. 2 | To discuss on any complaint / case received / conferred towards Grievance Redressal Cell. |
| Resolution No. 2 | None of single complaint / case is received till date. Hence the nil report taken on record. |
| Item No. 3 | To discuss surprising arisen points with due permission to president. |
| Resolution No. 3 | No further points are put forward for discussion. |

Hon'ble chairman of the cell Prof. Shrikant E. Dhakane have deliberate vote of thanks. The next meeting of the GRC would be held on Saturday 30th March 2025 at 01:00 pm in the Meeting Hall, SEDCOE, Shevgaon, Dist- Ahmednagar 414502.


Prof. Shrikant E. Dhakane – Chairperson

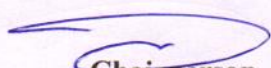

Prof. Yogeshwar S. Shirsath– Member


Prof. Bhakti B. Panchariya – Member


Dr. Mahesh S. Markad – Member


Dr. Riyazkhan H. Attar – Member Secretary

Minutes Approved


Chairperson


Member Secretary


Dr. Riyazkhan H. Attar
Director
Sunitatai Eknathrao Dhakane
College of Management, Shevgaon



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Establishment
MBA - 2024

Meeting No.01

MINUTES OF GRIEVANCE REDRESSAL COMMITTEE

First Meeting of the Grievance Redressal Committee was held under the presidency of Mr. Eknath Pandharinath Dhakane on 28th September, 2024 at 01:00 pm in the Meeting Hall, SEDCOE, Shevgaon, Dist-Ahmednagar 414502

Following Committee Members & Officers were remain present for the same

Prof. Shrikant E. Dhakane – Chairperson
Prof. Yogeshwar S. Shirsath– Member
Prof. Bhakti B. Panchariya – Member
Prof. Mahesh S. Markad– Member
Dr. Riyazkhan H. Attar – Member Secretary

Following points were discussed in the meeting;

- | | |
|------------------|---|
| Item No. 1 | To welcome Grievance Redressal Committee. |
| Resolution No.1 | Hon'ble Member welcomes all newly deputed committee members. He also illustrates role and responsibility of GRC. All members have taken serious note of it.. |
| Item No. 2 | To discuss on any complaint / case received / conferred towards Grievance Redressal Cell. |
| Resolution No. 2 | None of single complaint / case is received till date. Hence the nil report taken on record. |
| Item No. 3 | To discuss surprising arisen points with due permission to president. |
| Resolution No. 3 | Institute has subscribed cloud-based online grievance Redressal software services from SDGI TechnoSystem Pvt.Ltd. Our stake holders could register their grievances by visiting our website. Link is provided on website. It provides speedy disposal of grievances. It is suggested to give wide publicity of this services to our stakeholders. |

Hon'ble chairman of the cell Prof. Shrikant E. Dhakane have deliberate vote of thanks. The next meeting of the GRC would be held on Saturday 28th December 2024 at 01:00 pm in the Meeting Hall, SEDCOE, Shevgaon, Dist- Ahmednagar 414502.

Prof. Shrikant E. Dhakane – Chairperson

Prof. Yogeshwar S. Shirsath– Member

Prof. Bhakti B. Panchariya – Member

Dr. Mahesh S. Markad – Member

Dr. Riyazkhan H. Attar – Member Secretary

Minutes Approved

Chairperson

Member Secretary

Dr. Riyazkhan H. Attar
Director
Sunitatai Eknathrao Dhakane
College of Management, Shevgaon